

BUSA130
Online Quiz Ch6

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2/2

Which term refers to the specification of jobs to be done within an organization and the ways in which those jobs relate to one another

organizational structure

a mission statement

role responsibility

job specialization

2/2 What do the solid lines on an organization chart show in reporting
* ?relationships within a company

job specialization

chain of command

mission statement

grapevine activity

2/2 * ?What is the main organizational characteristic of decentralized firms

tall

diverse

flat

multi-layered

2/2

* ?What is an employee's duty to perform an assigned task

authority

accountability

responsibility

delegation

2/2

In what type of organization do most lower-level decisions need to be
* ?approved by upper management before they can be implemented

line

staff

decentralized

centralized

2/2 What is the preferred span of control when jobs are more diversified or
* ?changing

narrow

tall

wide

deep

2/2 * ?Which of the following best describes responsibility

the liability of subordinates for accomplishing tasks assigned by managers

the power to make the decisions necessary to complete a task

the number of people supervised by one manager

the duty to perform an assigned task

2/2 * ?Which form of organization is used by most small to medium-sized firms

international

matrix

divisional

functional

2/2 * ?Which of the following is an advantage of job specialization

Workers derive more satisfaction from their jobs.

Workers will not need to be trained.

Jobs become more interesting.

Workers can develop expertise in their jobs.

2/2 Procter & Gamble has Baby Care, Beauty Care, Health Care, and Home and
* ?Fabric Care divisions in its U.S. operations. What is this an example of

geographic departmentalization

process departmentalization

product departmentalization

functional departmentalization