

BUSA130
Online Quiz Ch8

By : Hana R. Hirzallah

? 20/20 إجمالي النقاط

Quiz chapter 8

0 من إجمالي 0 نقطة

* Student name

Hana Hirzallah

* Student Number

1191736

تنشيط
انتقل إلى الإعداد

2/2

* ?When does turnover occur

when managers reprimand staff

when employers cut down costs

when employees call in sick

when people quit their jobs

2/2 * ?Which of the following would have the lowest cost to an organization

sexual harassment

theft

workplace violence

absenteeism

2/2 Which of the following might you, as a manager, expect to see in an employee
* ?who has a low degree of conscientiousness

a high level of comfort with other people

a tendency toward mood swings

an inability to work in a team setting

a tendency to be unprepared at meetings

2/2 The extent to which people are self-aware is an aspect of which of the
* ?following

emotional intelligence

negative emotionality

social skills

attitude

QUESTION

2/2 Which of the following is the set of expectations held by employees and the
organization regarding what the employee will contribute and what he or she
* ?will receive

nondisclosure agreement

psychological contract

job satisfaction

mutual commitment

QUESTION

2/2 Which of the following aspects of the psychological contract is provided by
* ?the employee

pay

skills

benefits

security

2/2 If an employee needs to feel that she is a part of a team and yet her position
* ?involves working alone, which of the following may not be right

the pay scale

the person-job fit

the organization's plan

the employee's attitude

2/2 Jane is a very conscientious worker, but she has poor social skills. Which of
* ?the following jobs might be best for her

working independently on accounting

handling problems in a call center

providing customer service

training new employees

2/2 Which of the following aspects of the psychological contract is provided by
* ?the organization

status

competency

effort

loyalty

2/2

* ?What is emotionality

the degree to which someone tends to be positive or negative

the relative rigidity of an individual's beliefs

the ability of a person to get along with others

the number of things a person tries to accomplish at once