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| **Developer Groups**: This exercise is to assess how well was your collaborative skills with your customer group to understand their business (and NOT to assess your customer group themselves) | **Your Group No** |
| **Topic**: Assessment of the Business USER and SYSTEM Approval **Submission**: Submit an e-copy on Ritaj: **Deadline**: see Email |  |

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| **1- Assessment of Requirement discovery techniques and ability** |
| 1.1- Have your customer group provided you with CLEAR answers to your queries about their business needs in terms of USER Requirements? If yes, how clear were their answers to help you identify USER & SYSTEM requirements. If no, write what issues where not clear (or ambiguous).  |
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| 1.2- Have you found any particular aspect difficult to analyse or understand out of your customer’s business USER & SYSTEM Requirements needs? If yes, describe what aspects. If no, write what aspects were hardest to understand.  |
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| **2- Assessment of the cooperation with your customer group** |
| 2.1- Have your customer group provided you with clear answers and enough details to help you create requirements with valid characteristics? If yes, write how clear were their responses. If no, write examples of some issues they were not clear at. |
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| 2.2- How prompt (or fast) was your customer group in responding to your queries? If slow, write how long they took to respond. If fast, write how effective they were in responses |
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| 2.3- Have your respective developer group been collaborative enough in discussion? Write a statement on their collaboration, in terms of, for example, being difficult, helpful, non-responsive, not interested. |
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| **3- Assessment of your COST and delivery TIME negotiation with your customer group** |
| 3.1- Have the negotiation with your customer group been easy to reach an agreement on a suitable cost and time? If no, write what were the difficulties. If yes, write how easy was to reach an agreement. |
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| 3.2- What were the negotiated COST and EFFORT/TIME relative to your estimated ones?- Write these down as noted below (Please keep your detailed calculation, you will be asked to submit them later, part of your next project report) |
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| Minimum effort:Minimum scheduled time:  | Maximum effort: Maximum scheduled time: | Minimum Cost:Maximum Cost: |
| AGREED COST:  | AGREED TIME:AGREED delivery date: |