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| **Customer Groups**: This exercise is to assess how well you understood User and System Requirement of your business (and NOT to assess your developer group) | **Your Group No**  |
| **Topic**: Assessment of the Business USER and SYSTEM Requirements Approval **Submission**: Submit an e-copy on Ritaj: **Deadline**: see email | **1** |

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| **1-Are these items included or submitted to in the approval report? -delete YES or No as appropriate.** |
| Yes | The requirement statement/Business description – which you supplied to them.  |
| Yes | USER Requirements. |
| Yes | SYSTEM Requirements |
| Yes | The negotiated COST of project completion.  |
| Yes | The negotiated TIMESCALE (delivery time) of project completion.  |
| **2- Do you Approve the USER and SYSTEM requirements? -delete YES or No as appropriate.** |
| Yes | Yes, USER requirements are complete and meet my business needs.  |
| Yes | Yes, SYSTEM requirements are complete and meet my business needs. |
| No | ~~No, requirements are not complete- some requirements are missing and are listed below in 3.1.~~ |
| No | ~~No, requirements are not complete- some requirements are not correctly identified and are listed below in 3.2.~~ |
| **3- Assessment of the cooperation with your developer group** |
| 3.1- Have your respective developer group written the USER and SYSTEM requirement with valid characteristics? If No, list the numbers of requirements that you think are not VALID. |
| Yes, they did understand what we asked them to do. The drafts had some errors or some missing points. But they ended up correcting all of them. They even suggested some good ideas during the negotiations. |
| 3.2- Have your developer group put enough effort to understand your business and identify both USER and SYSTEM requirements correctly? If yes, write how well you think they understood your business. If no, write what they failed at to understand your business. |
| Yes, they had difficulties at first, such as understanding the delivery methods and the sales  |
| 3.3- Have your developer group been collaborative enough in responding to your discussion? Write a statement on their collaboration, on: how helpful in listening to your suggestions, contacting you to discuss, meeting you to discuss and suggesting ways to improve the efficiency of your business.  |
| The class meetings were good and collaborative and helpful, but outside there was no connection, we had to wait for the next class to ask/tell them something. I guess that was an error from both sides. Wee approved the requirements and came up to an agreement, but they only had hard copy. We didn’t receive any copy of the approval. We were waiting them to send us but they didn’t, we even tried to reach them via social media and ritaj but we couldn’t find any of them. So, we do not really know if they’ve changed anything since last time approval. Also, we forgot the time and date they gave us due to the lack of communication. |
| **4- Assessment of your COST and delivery TIME negotiation with your developer group** |
| 4.1- Have the negotiation with your developer group been easy to reach an agreement on a suitable cost and time? If no, write what were the difficulties. If yes, write what particularly was easy to reach an agreement. |
| No, the cost was a little bit higher than what we were willing for. We expected it to be $5k max, but their price was about $7k. At the end we settled at $6k, which is not that bad. The time  |
| 4.2- What were the negotiated COST and EFFORT/TIME relative to your expected ones?  |
| AGREED COST: $6,000 | AGREED TIME: -AGREED Delivery date: - |