

ACTOR	Semantics/Description
Manager	This actor represents someone who is an employer of the flight company, that can manage employees/flights information, and add/edit/view job titles
HR employee 'SAP1'	This actor represents someone who is an employee of the flight company, that can view, add, and edit employees' information
Flights managing employee 'SAP2'	This actor represents someone who is an employee of the flight company, that can view, add, edit flights' information
Customer	This actor represents someone no matter registered or not, that makes use of the website features by searching and booking flights
Bank	This actor represents an external system which verifies customers' accounts and complete payment transactions.