Meat shop-Outline

Customer group (EA).

Developer Group (TL).

(Section 1)

Our business is a meat shop, we have several kinds of meat to sell and our work is mainly to deliver the kind of meat that someone asks for.

We want a software that can help us to make his process easier by offering the available meat in a website that serve at most 50 person concurrently. In this way, anyone can see the available kinds of meat and we can deliver to him upon his request.

The website should be able to provide the following services:

1. Show the menu and the prices of the available kinds of meat.
2. Let the customer make an order.
3. Let the customer see the invoice for meat he/she requested.
4. Make a secure payment system via visa card.
5. Ask the customer for location to deliver the order.
6. Once the user makes an order, he can delete it just within 10 minute after submission.
7. If the customer doesn't have a visa card, there will be an option to pay when the meet is delivered, but there must be a confirmation on the order.

The customer cannot make an order between 12:00 AM and 9:00 AM because the shops will be closed. In addition, the website must show all the information of the shop (phone number, address, and name).

Another important point, which is the case if the website is down for any reason, it will show an apology and a list of numbers that can be used to make an order via phone.