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| **Developer Groups**: This exercise is to assess how well was your collaborative skills with your customer group to analyse their business requirements (and NOT to assess your customer group themselves) | **Your Developer Group No** |
| **Topic**: Assessment of the Business/System Requirement Analysis/Model phase  **Submission**: Submit an e-copy on Ritaj: **Deadline**: see Email | **G1** |

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| **1- Assessment of your Requirement Analysis techniques and ability** |
| 1.1- Have your customer group provided you with CLEAR answers to your queries about their business requirements in terms of functional needs of the system? If yes, how clear were their answers to help you analyse their requirements and business processes into USE CASES and ACTIVITIES. If no, write what issues where not clear (or ambiguous). |
| **Yes, our customer group always provide us clear answers to our queries, and there answers always give us a very good feedback to complete in the system process.** |
| 1.2- Have you found any particular aspect difficult to analyse or understand out of your customer’s business processes and Requirements? If yes, describe what aspects. If no, write what aspects were hardest to understand. |
| **actually, we didn’t face any problem to analysis our customer’s business process** |
| **2- Assessment of your cooperation and collaboration abilities with your customer group** |
| 2.1- Have your customer group been responsive to your queries related to what they want to get done on their business understanding details? If yes, write how clear were their responses. If no, write examples of some issues they were not clear at. |
| **Yes, our customer group gave us a good requirement to understand and they detailed it, they were very friendly.** |
| 2.2- How prompt (or fast) was your customer group in responding to your queries? If slow, write how long they took to respond. If fast, write how effective they were in responses |
| **Actually , we always keep in touch with them ,in different ways , such as class meeting, we also talk to them in social media, there’s always at least member of them answer very quickly to our queries.** |
| 2.3- Have your respective customer group been collaborative enough in discussion? Write a statement on their collaboration, in terms of, for example, being difficult, helpful, non-responsive, not interested. If they were difficult what technique did you use to overcome their difficulty |
| **There is friendship between us and we have no difficulty in understanding with them, they are very helpful, responsive and interested.** |