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| **Developer Groups**: This exercise is to assess how well was your collaborative skills with your customer group to Model and Design their business (and NOT to assess your customer group themselves) | **Your Developer Group No** |
| **Topic**: Assessment of the System Modelling and Design  **Submission**: Submit an e-copy on Ritaj: **Deadline**: see Email | **G1** |

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| **1- Assessment of your analysis techniques and ability** |
| 1.1- Have your respective customer provided you with CLEAR answers to your queries about their business? If yes, how clear were the answers to help you conduct the system analysis. If no, write what issues where not clear or ambiguous. |
| **Yes, they answered all of our answers and they’ve been very clear, but they never give us feedback.** |
| 1.2- Have you found any particular aspect difficult to analyse or understand out of your customer’s business? If yes, describe some of these issues. If no, write what issues were hardest to understand. |
| **No. the business was clear, at first it was difficult, but we managed to understand it and ask them some questions.** |
| **2- Assessment of the cooperation with your developer group** |
| 2.1- Have your customer group been responsive to your queries related to FUNCTIONAL and NON-FUNCTIONAL needs? If yes, write how clear were these responses. If no, write example of some issues they were not clear at. |
| **Yes, they were responsive** |
| 2.2- How prompt was your respective customer group in responding to your queries? If slow, write how long they took to respond. If fast, write how effective they were in responses |
| **Normal, not to slow neither too fast** |
| 2.3- Have your respective developer group been collaborative enough in discussion? Write a statement on their collaboration, in terms of, for example, being difficult, helpful, non-responsive, not interested. |
| **Helpful** |