# Artificial Intelligence ENCS 434

# Introduction

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#### Syllabus

Course Information			
CourseTitle	Artificial Intelligence		
Course Number	ENCS 434		
Text Book	• Artificial Intelligence: A modern approach 3 <sup>rd</sup> edition		
	• Artificial Intelligence: A Guide to Intelligent Systems 3 <sup>rd</sup> edition		
Instructor	Aziz Qaroush		
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Grading Scheme			
AssessmentType	Date	Weight	
Midterm Exam	ТВА	25%	
Final Exam	ТВА	40%	
Assignments	ТВА	35%	
Quizzes	ТВА	5%	

#### Syllabus

Topics		Time	
		(Lectures)	
•	Introduction - Intelligent Agents	2	
•	Problem Solving by Search	4	
•	Heuristic (Informed) Search	4	
•	Constraint Satisfaction	3	
•	Games	3	
•	Knowledge-Based Agents - Propositional and First-Order Logic	3	
•	Inference in First-Order Logic, Logic Programming and Prolog	3	
•	Planning	4	
•	Uncertainty and Probabilistic Reasoning	5	
•	Fuzzy Logic	4	
•	Machine Learning - Basic Concepts, Decision Trees, Neural Networks	7	
•	Introduction to Natural Language Processing	2	

# **Course Learning Outcomes**

- Upon completion of this course, you will have the ability to:
  - Understand the meaning of AI, its alternative approaches.
  - Know the techniques and technologies that currently exist and are "evolving" in the field of AI.
  - Know a variety of ways to represent and retrieve knowledge; Logic, semantic networks, frames, production rules.
  - Expand your knowledge about blind and heuristic search algorithms.
  - Know the fundamentals of AI programming languages; Prolog.
  - Know machine learning techniques and apply them in an AI programming language.
  - Understand the basic methods in planning and reasoning using both logic and uncertain inference.

#### What is Artificial Intelligence ?

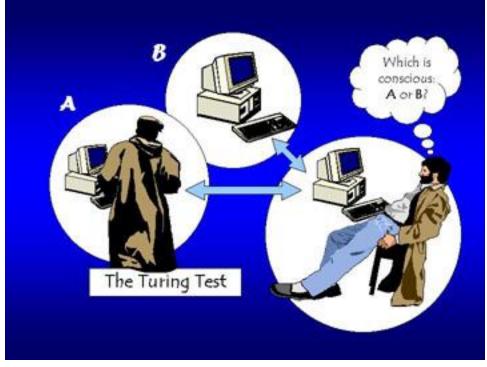
- Intelligence = Knowledge + ability to perceive, feel, understand, process, communicate, judge, and learn.
- What is Artificial Intelligence?
  - There is no official agreed upon definition of Artificial Intelligence.
  - In practice, it is an "umbrella term"
  - It is multidisciplinary subject
  - Technologies enter and exit the AI "umbrella" regularly.
  - General Goal: replicate human intelligence

## What is Artificial Intelligence ?

- Winston: "AI is the study of ideas which enable computers to do things which make people seem intelligent."
- Steven Tanimoto, "Computational techniques for performing tasks that apparently require intelligence when performed by humans."
- David Parnas, "Artificial intelligence is to artificial flowers as natural intelligence is to natural flowers."
- Luger: The branch of computer science that is concerned with automation of intelligent behavior.
- Rich: "AI is the study of how to make computers do things which, at the moment, people do better."
- Fahlman: AI is the study of intelligence using the ideas and methods of computation."
- Found on the Web: AI is the reproduction of the methods or results of human reasoning or intuition.
- □ We can define it too: AI is a field of computer science that simulates human performance to make a computer reasons in a manner similar to humans.

#### What is Artificial Intelligence?

**Turing Test** 



The computer passes the "test of intelligence" if a human, after posing some written questions, cannot tell whether the responses were from a person or not.

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## What is Artificial Intelligence?

- To give an answer, the computer would need to possess some capabilities:
  - Natural language processing: To communicate successfully.
  - Knowledge representation: To store what it knows or hears.
  - Automated reasoning: to answer questions and draw conclusions using stored information.
  - Machine learning: To adapt to new circumstances and to detect and extrapolate patterns.
  - Computer vision: To perceive objects.
  - Robotics to manipulate objects and move.

# Intelligent System Should do:

- □ How can we make computer based systems more intelligent?
- In practical terms, intelligent systems:
  - Should have the ability to *automatically* perform tasks that normally require a human expert.
  - Should have more *autonomy*; less requirement for human intervention or monitoring.
  - Should have *Flexibility* in dealing with variability in the environment in an appropriate manner.
  - Are *easier* to use: able to understand what the user wants from limited instructions.
  - Can improve their performance by learning from experience.

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#### Can we build hardware as complex as the brain?

#### How complicated is our brain?

- ⇒ A neuron, or nerve cell, is the basic information processing unit
- **\bigcirc** Estimated to be on the order of  $10^{12}$  neurons in a human brain
- Many more synapses (10<sup>14</sup>) connecting these neurons
- Cycle time: 10<sup>-3</sup> seconds (1 millisecond)

#### How complex can we make computers?

- 10<sup>6</sup> or more transistors per CPU
- Supercomputer: hundreds of CPUs, 10<sup>9</sup> bits of RAM
- Cycle times: order of 10<sup>-8</sup> seconds

#### Conclusion

- YES: we can have computers with as many basic processing elements as our brain, but with
  - Far fewer interconnections (wires or synapses) than the brain
  - Much faster updates than the brain
- But building hardware is very different from making a computer behave like a brain! Aziz M. Qaroush - Birzeit University

Must an Intelligent System be Foolproof?

A "foolproof" system is one that never makes an error:

- Types of possible computer errors
  - Hardware errors, e.g., memory errors
  - Software errors, e.g., coding bugs
  - "Human-like" errors
- Clearly, hardware and software errors are possible in practice
- What about "human-like" errors?
- An intelligent system can make errors and still be intelligent
  - Humans are not right all of the time
  - We learn and adapt from making mistakes
- Conclusion:
  - Solution > NO: intelligent systems will not (and need not) be foolproof

# Main Areas of Al

- Knowledge representation (including formal logic)
- Search, especially heuristic search (puzzles, games)
- Planning
- Reasoning under uncertainty, including probabilistic reasoning
- Learning
- Agent architectures
- Robotics and perception
- Natural language processing

Agent 5	Perception
524	Robotics
Reasoning	Search PLearning
5	nowledge Constraint rep. satisfaction
Planning	2 Startion
Natural language	Expert Systems

# Examples of AI Application systems:

- Game Playing
- Autonomous Planning & Scheduling
- Natural Language Understanding
- Pattern Recognitions
- Robotics
- Automated theorem proving
- Web search Engines

# Agent

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## **Review: What is Al?**

Views of AI fall into four categories:

Thinking humanly	Thinking rationally	
Acting humanly	Acting rationally	

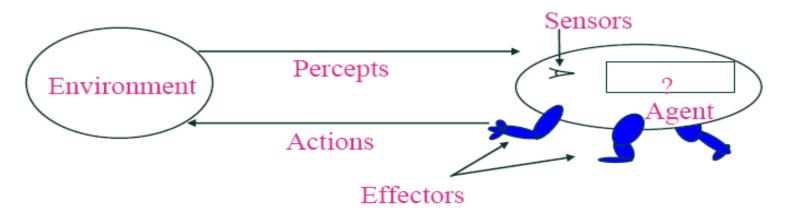
We will focus on "acting rationally"

#### Acting rationally: rational agent

- Rational behavior: doing the right thing
- The right thing: which is expected to maximize goal achievement, given the available information.

# What is an Agent? in general, an entity that interacts with its environment

- perception through sensors
- actions through effectors or actuators



"Autonomous agents are computational systems that inhabit some complex dynamic environment, sense and act autonomously in this environment, and by doing so realise a set of goals or tasks for which they are designed"

- (Pattie Maes, MIT Media Lab)

## **Examples of Agents**

#### • human agent

- eyes, ears, skin, taste buds, etc. for sensors
- hands, fingers, legs, mouth, etc. for actuators
  - powered by muscles

#### • robot

- camera, infrared, bumper, etc. for sensors
- grippers, wheels, lights, speakers, etc. for actuators
  - often powered by motors

#### software agent

- functions as sensors
  - information provided as input to functions in the form of encoded bit strings or symbols
- functions as actuators
  - results deliver the output

#### **Agents and Their Actions**

- a *rational agent* does "the right thing"
  - the action that leads to the best outcome under the given circumstances
- an *agent function* maps percept sequences to actions
  - abstract mathematical description
- an *agent program* is a concrete implementation of the respective function
  - it runs on a specific agent architecture ("platform")
- problems:
  - what is " the right thing"
  - how do you measure the "best outcome"

### Performance of Agents

- criteria for measuring the outcome and the expenses of the agent
  - often subjective, but should be objective
  - task dependent
  - time may be important

#### vacuum agent

- number of tiles cleaned during a certain period
  - based on the agent's report, or validated by an objective authority
  - doesn't consider expenses of the agent, side effects
    - energy, noise, loss of useful objects, damaged furniture, scratched floor
  - might lead to unwanted activities
    - agent re-cleans clean tiles, covers only part of the room, drops dirt on tiles to have more tiles to clean, etc.

#### **Rational Agent**

- selects the action that is expected to maximize its performance
  - based on a performance measure
  - depends on the percept sequence, background knowledge, and feasible actions
- a rational agent is not omniscient
  - it doesn't know the actual outcome of its actions
  - it may not know certain aspects of its environment
- rationality takes into account the limitations of the agent
  - percept sequence, background knowledge, feasible actions
  - it deals with the expected outcome of actions

#### Environments

- determine to a large degree the interaction between the "outside world" and the agent
  - the "outside world" is not necessarily the "real world" as we perceive it
    - it may be a real or virtual environment the agent lives in
- in many cases, environments are implemented within computers
  - they may or may not have a close correspondence to the "real world"

#### **Environment Properties**

- fully observable vs. partially observable
  - sensors capture all relevant information from the environment
- deterministic vs. stochastic (non-deterministic)
  - changes in the environment are predictable
- episodic vs. sequential (non-episodic)
  - independent perceiving-acting episodes
- static vs. dynamic
  - no changes while the agent is "thinking"
- discrete vs. continuous
  - limited number of distinct percepts/actions
- single vs. multiple agents
  - interaction and collaboration among agents
  - competitive, cooperative

## Structure of Intelligent Agents

• **Agent** = Architecture + Program

#### • architecture

- operating platform of the agent
  - computer system, specific hardware, possibly OS functions

#### program

- function that implements the mapping from percepts to actions
- live in artificial environments where computers and networks provide the infrastructure

emphasis in this course is on the *program* aspect, not on the *architecture* 

#### **PEAS Description**

Performance Measures used to evaluate how well an agent solves the task at hand

Environment

surroundings beyond the control of the agent

**Actuators** 

determine the actions the agent can perform

**Sensors** 

provide information about the current state of the environment

## **PEAS: Taxi Driver Agent**

#### **Example:** Agent = Taxi driver

Performance measure: Safe, fast, legal, comfortable trip, maximize profits

Environment: Roads, other traffic, pedestrians, customers

Actuators: Steering wheel, accelerator, brake, signal, horn

Sensors: Cameras, sonar, speedometer, GPS, odometer, engine sensors, keyboard



#### Agent Programs

- the emphasis in this course is on programs that specify the agent's behavior through mappings from percepts to actions
  - less on environment and goals
- agents receive one percept at a time
  - they may or may not keep track of the percept sequence
- performance evaluation is often done by an outside authority, not the agent
  - more objective, less complicated
  - can be integrated with the environment program

#### **Skeleton Agent Program**

- basic framework for an agent program
  - function SKELETON-AGENT(percept) returns action
    static: memory
    - memory := UPDATE-MEMORY(memory, percept)
      action := CHOOSE-BEST-ACTION(memory)
    - memory := UPDATE-MEMORY(memory, action)

#### return action

#### Look it up!

- simple way to specify a mapping from percepts to actions
  - tables may become very large
  - almost all work done by the designer
  - no autonomy, all actions are predetermined
    - with well-designed and sufficiently complex tables, the agent may appear autonomous to an observer, however
  - learning might take a very long time
    - so long that it is impractical
    - there are better learning methods

#### Table Agent Program

agent program based on table lookup

```
function TABLE-DRIVEN-AGENT(percept) returns action
static: percepts// initially empty sequence*
        table // indexed by percept sequences
        // initially fully specified
```

append percept to the end of percepts
action := LOOKUP(percepts, table)

return action

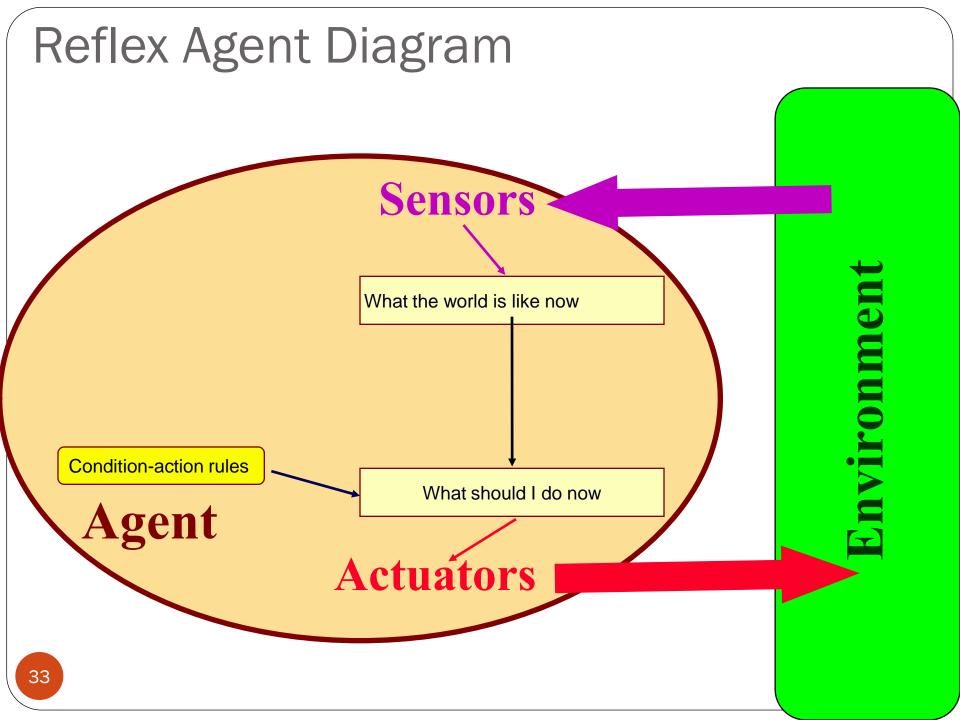
\* Note: the storage of percepts requires writeable memory

#### Agent Program Types

- different ways of achieving the mapping from percepts to actions
- different levels of complexity
  - simple reflex agents
  - model-based agents
    - keep track of the world
  - goal-based agents
    - work towards a goal
  - utility-based agents
  - learning agents

#### Simple Reflex Agent

- instead of specifying individual mappings in an explicit table, common input-output associations are recorded
  - requires processing of percepts to achieve some abstraction
  - frequent method of specification is through condition-action rules
    - if percept then action
  - efficient implementation, but limited power
    - environment must be fully observable
- Problems
  - Table is still too big to generate and to store (e.g. taxi)
  - Takes long time to build the table
  - No knowledge of non-perceptual parts of the current state
  - Not adaptive to changes in the environment; requires entire table to be updated if changes occur



#### **Reflex Agent Program**

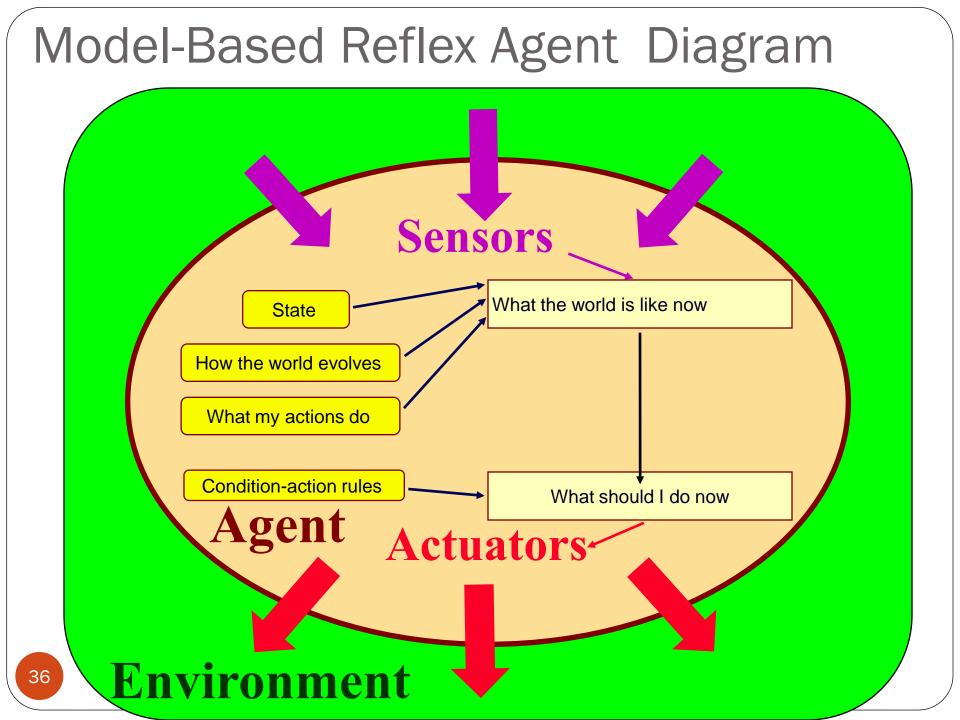
- application of simple rules to situations
  - function SIMPLE-REFLEX-AGENT(percept) returns
     action
     static: rules//set of condition-action rules

condition	:=	INTERPRET-INPUT (percept)	
rule	:=	RULE-MATCH (condition,	rules)
action	:=	RULE-ACTION( <i>rule</i> )	

return action

#### Model-Based Reflex Agent

- an internal state maintains important information from previous percepts
  - sensors only provide a partial picture of the environment
  - helps with some partially observable environments
- the internal states reflects the agent's knowledge about the world
  - this knowledge is called a *model*
  - may contain information about changes in the world
    - caused by actions of the action
    - independent of the agent's behavior



#### Model-Based Reflex Agent Program

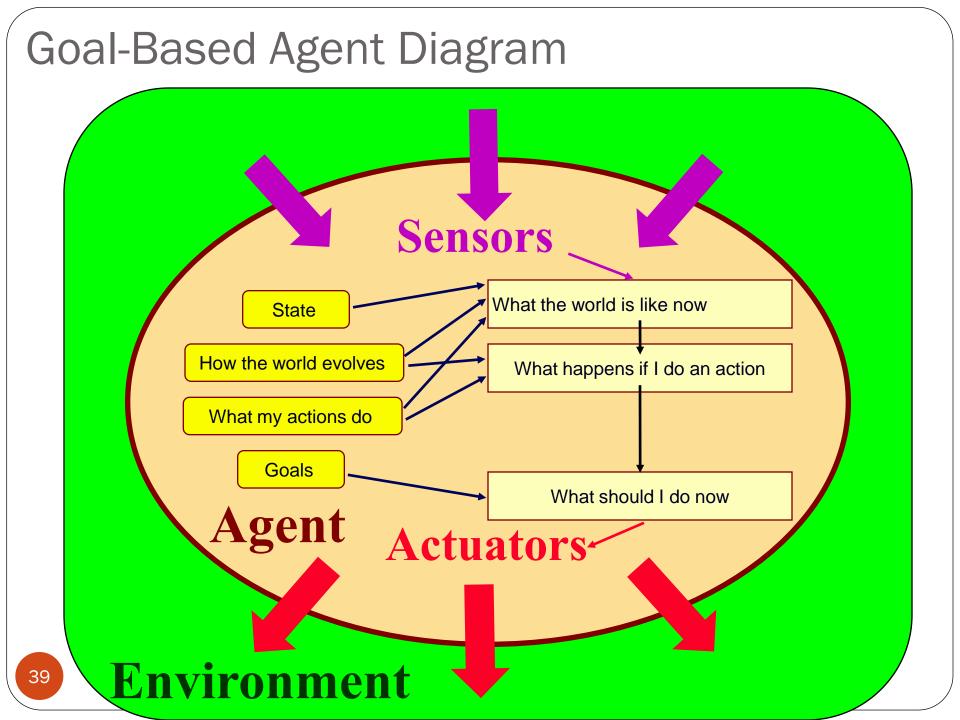
• application of simple rules to situations

function REFLEX-AGENT-WITH-STATE (percept) returns action			
<b>static:</b> <i>rules</i> //set of condition-action rules			
<i>state</i> //description of the current world state			
action //most recent action, initially none			
<pre>state := UPDATE-STATE(state, action, percept)</pre>			
<pre>rule := RULE-MATCH(state, rules)</pre>			
action := RULE-ACTION[rule]			

return action

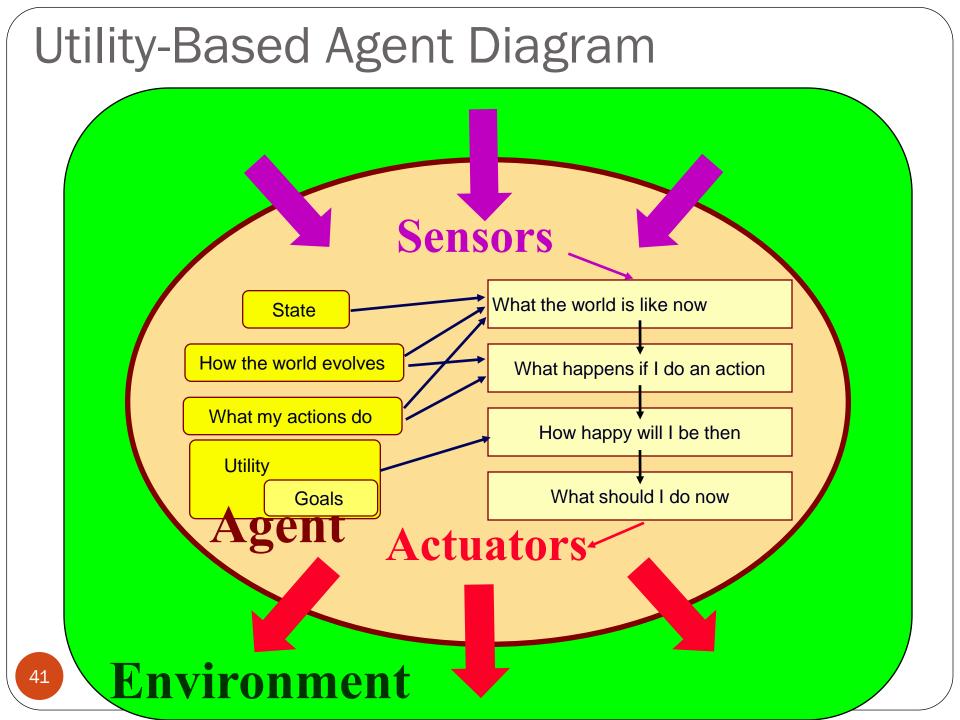
#### **Goal-Based Agent**

- the agent tries to reach a desirable state, the *goal* 
  - may be provided from the outside (user, designer, environment), or inherent to the agent itself
- results of possible actions are considered with respect to the goal
  - easy when the results can be related to the goal after each action
  - in general, it can be difficult to attribute goal satisfaction results to individual actions
  - may require consideration of the future
    - what-if scenarios
    - search, reasoning or planning
- very flexible, but not very efficient



#### **Utility-Based Agent**

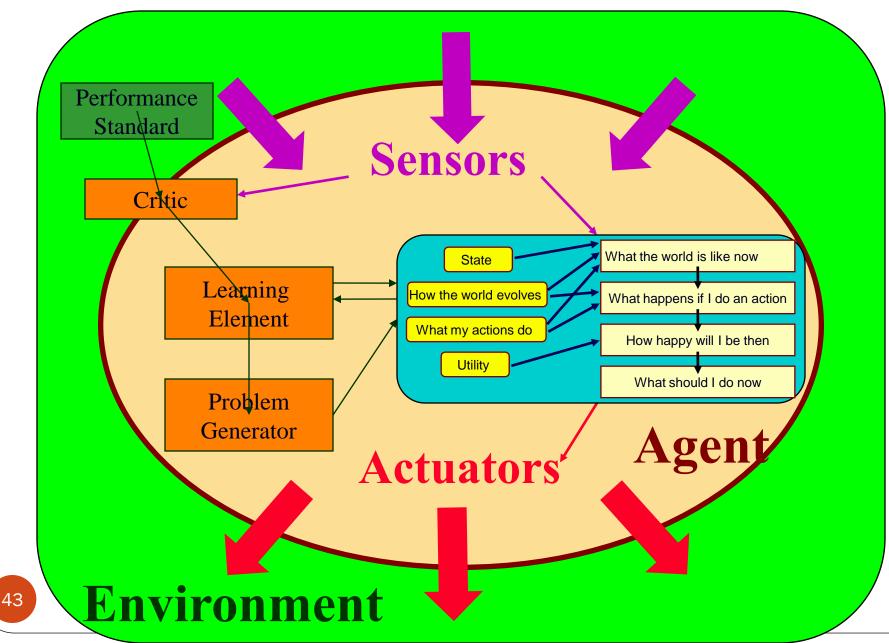
- more sophisticated distinction between different world states
  - a utility function maps states onto a real number
    - may be interpreted as "degree of happiness"
  - permits rational actions for more complex tasks
    - resolution of conflicts between goals (tradeoff)
    - multiple goals (likelihood of success, importance)
    - a utility function is necessary for rational behavior, but sometimes it is not made explicit



#### Learning Agent

- performance element
  - selects actions based on percepts, internal state, background knowledge
  - can be one of the previously described agents
- learning element
  - identifies improvements
- critic
  - provides feedback about the performance of the agent
  - can be external; sometimes part of the environment
- problem generator
  - suggests actions
  - required for novel solutions (creativity

#### Learning Agent Diagram



#### **Chapter Summary**

- What is an AI
- agents perceive and act in an environment
- ideal agents maximize their performance measure
  - autonomous agents act independently
- basic agent types
  - simple reflex
  - reflex with state
  - goal-based
  - utility-based
  - Learning
- some environments may make life harder for agents
  - inaccessible, non-deterministic, non-episodic, dynamic, continuous